



What is Protect?

SmartPoint Guard Protect powered by Clone Systems® is a comprehensive managed security service providing 24/7 management, monitoring, alerting and reporting for a variety of network perimeter appliances, such as Firewall, IPS, and UTM. The appliances are located at the customer site and will be remotely individually set-up, tuned, and managed by our Security Operation Center (SOC) team, to ensure every device is prepared specifically for the individual organization's environment. The SOC team and customer administrators will have access to our Security Information Portal whereby they will be able to view live security alerts and generate dynamic reports as well as open tickets and view events in real-time.

The solution delivers security and compliance through a combination of the latest technology and experienced security expertise which helps the customer mitigate risk, save time, and concentrate on running their business.



What are the Business Benefits?

Key solutions benefits:

- › Alert imminent threats traversing the network perimeter
- › Maintain regulatory compliance and mission critical security
- › Allow key personnel to concentrate on daily business functions
- › Keep up with latest security technology and expertise

All Managed Firewall, Intrusion Detection/Prevention (IDS/IPS) and Unified Threat Management (UTM) services are backed by Carousel's extensive expertise in these core competencies.



What are the Service Deliverables?

- › 24/7 management, monitoring, alerting and reporting
- › Dedicated Technical Account Manager for single point of contact
- › Detection Appliance/s, set-up, configuration, tuning and management
- › Authorized access and training for Security Information Portal
- › Access and create easy-to-use dashboards
- › Customized reporting



What is the Implementation Process?

Implementation includes project management for the following process, which is typically completed on a scheduled basis within 45-60 days.

- › Project Kick-Off - Intrusion Detection Prevention Service
- › Hardware Configuration
- › Initial Tuning Phase