



What is Collect?

SmartPoint Guard Collect powered by Clone Systems® is a holistic log management service that includes collecting, monitoring, storing logs from various types of devices across the entire network. The service, including all log monitoring, threat detection, and active alerting, both real-time and historical, is delivered by certified security professionals providing multi-platform and multi-vendor support via our Security Operation Center (SOC)

SmartPoint Guard Collect operates via a proprietary network appliance installed at the Customer site or via remote VPN access and includes 2 years storage as standard, with up to 7 years available upon request.

The solution also delivers security and compliance through a combination of the latest technology and experienced security expertise which helps the customer mitigate risk, save time, and concentrate on running their business.



What are the Business Benefits?

Key solutions benefits:

- › Alert customer to developing threats across the entire network
- › Maintain industry compliance without increasing network storage
- › Additional visibility of network flow and management reporting
- › Peace of mind through advanced data warehousing

SmartPoint Guard Collect relieves the burden on IT departments who would otherwise face the burdensome task of storing security, server, IT, system, and application logs, while mapping network activity to achieve compliant audit reports.

All log management services are backed by Carousel's extensive expertise in these core competencies.



What are the Service Deliverables?

Log Management Services include, but not limited to, the following manufacturers: Clone Guard, HP, IBM, Tenable Security, and Cisco.

- › 24/7 log management, monitoring, alerting and reporting
- › Dedicated Technical Account Manager for single point of contact
- › Log Concentrator Appliance/s included with service
- › Authorized access and training for Security Information Portal
- › Customer can access and create easy-to-use dashboards
- › Predefined templates and customized report creation in real-time
- › Clients have the opportunity to request custom report generation for additional Professional Service fees.
- › On-boarding: including set up, configuration and training
- › 2 years data storage as standard, more available on request



What is the Implementation Process?

Implementation includes project management for the following process, which is typically completed on a scheduled basis within 45-60 days.

- › Project Kick-Off - Log Monitoring Service
- › Hardware Configuration
- › Initial Tuning Phase
- › Service live: conduct ongoing tuning, monitoring, reporting